

HOSPICE HOUSE FOR NORTH HASTINGS ADMISSION CRITERIA

- ✓ Must be a resident of North Hastings or have immediate family in area.
- ✓ Must have a valid Ontario health number issued in his/her name.
- ✓ Must be on the roster of the Access Centre for North Hastings so that we can access the professional services such as the visiting nurses that they provide.
- ✓ Must be in the final stages of a terminal illness. We are looking at admission during the final 1-3 weeks of life or at 30% on the Palliative Performance Scale
- ✓ Admission to the Hospice House will be based on greatest need
- ✓ Palliative patients in the hospital will be given the option of admission to the Hospice House if no one in the community is at the stage for admission.
- ✓ A “do not resuscitate “form will be signed as no heroic measures will be taken at end of life.
- ✓ Clients/family will have a personal interview with a representative of Hospice North Hastings prior to admission, as to the expectations and services that Hospice provides.
- ✓ Anyone can make a referral - the patient, the family, health care professionals, clergy or friends.
- ✓ Admissions to the Hospice House will not normally be made on Friday, Saturday or Sunday.

PRACTICAL POINTS for the End of Life Care Program at the Hospice House for North Hastings

- ✓ Families and caregivers will be encouraged and welcome to participate in the life and care of the patients at the Hospice, when they can.
- ✓ Professional and/or non professional care provided by either a volunteer/nurse/personal support worker will be available 24 hours a day, 7 days a week.
- ✓ Professional nursing care and personal care by the PSW's will be provided by the agencies with contracts to the Access Centre and the hours provided will depend upon the individual assessment done by the Access Centre.
- ✓ Patients are to bring in all medications and medical supplies from home.
- ✓ Patients and caregivers will decide who may visit at any time. Other visitors are welcome at the Hospice between 2:00pm and 8:00pm with the consent of the patient.
- ✓ Cordless telephones are available in patient's rooms. Long distance calls may not be made directly.
- ✓ Smoking is forbidden in the Hospice House. Smoking is only allowed on the back outdoor patio.

- ✓ At the patient's request and discretion of the Hospice staff, pets may be brought in for short accompanied visits.
- ✓ Hospice North Hastings reserves the right to refuse entrance to the Hospice House to any person.
- ✓ Families are invited to use the cooking and laundry facilities in the Hospice House.
- ✓ Alcohol in moderation is allowed at the Hospice House.
- ✓ Families/caregivers may reserve the "Rotary Room" (room with two twin beds) for a maximum of a two day period.
- ✓ There is no charge to patients and families for Hospice Programs but the expectation is that Hospice North Hastings will be named as the charity of choice for the Memorial Donations made at the funeral homes. These donations will enable us to continue our programs and therefore be there for the next family that needs our services.