

A time to care newsletter...

celebrating 25 years

Hospice North Hastings
CARING WHEN THERE IS NO CURING



Welcome Brooke Bentley-Sheppard

Hi everyone, it is an absolute honor to be with Hospice North Hastings as the Director of Patient Care & Hospice Services. I bring with me experience in LTC, Home Care Nursing, and Community Care involvement. I have a passion for palliative care, hence why I am so excited my feet have landed here. I look forward to supporting individuals and their families in our community through their journey with a life limiting illness, through to end-of-life care.

Hospice North Hastings has always been a community funded organization, which is utterly amazing; however, I do see the amazing opportunities for our patients, families, caregivers, and staff alike with signing onto government funding. Home and Community Care Support Services (HCCSS) has allotted new funding for Hospice's in different areas of Ontario, and it comes with great opportunity to reinvent ourselves as an organization, and work toward a common goal with the rest of the health care team.

Our government and health care systems are going through large changes, and what better time to become a part of the initiative to change and grow then now. This funding would go direct toward patient care in our 'Residential Hospice House.'

They say, "it takes a village," and I look forward to working hard to create community connections and relationships with other agencies in our "village" in the coming months.

With kind regards,

Brooke Bentley-Sheppard

Did you notice our new logo!?

As we brainstormed ideas of a new logo that would best describe Hospice in a calming, yet meaningful way we realized most people think of Hospice as a place of 'letting go,' 'end-of-life,' and/or 'dying.' Therefore, we were looking for something to encompass all these things, but also to be appealing to individuals that were looking to access our other programs, like The Lending Library or The Medical Equipment Loan Cupboard. Hospice pieced a calming dandelion with hearts as the seeds, blowing off in the wind. Not only does this symbolize love, caring, and compassion, but also closure, 'letting go,' and 'end-of-life,' appropriately.

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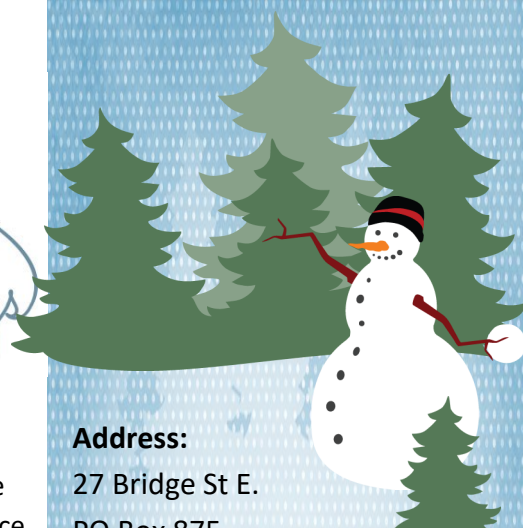
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"In the depth of winter, I
finally learned that within me
there lay an invincible
summer."
- Albert Camus



Chairman's Remarks

To say that the last two years has been eventful at Hospice North Hastings seems to be a bit of an understatement. Our board underwent multiple changes; Virginia stepped forward and ably took the reins. With her energy and experience from her time as a Hospice office manager she kept us on course. Knowing that we needed someone with a strong understanding of board procedure she reached out to Ron Emond a former Hospice board member, who is familiar with Hospices work and a veteran of many Local boards. I want to thank and acknowledge Ron for coming out of his retirement and providing us with a strong confident voice and knowledge of board policies and procedures. I know he is looking forward to going back to his retirement, but I hope that won't happen too soon.

As a board we refocused back to our primary goal as a provider of community based palliative care. We are in talks to receive funding through HCCSS. We are in discussions with other Hospices and looking for the best way to move forward with Hospice services for our unique area.

We have hired Brooke Bentley-Sheppard, RPN as our Director of Patient Care & Hospice Services, who I am excited to have on our team as the new face for Hospice North Hastings. Already in her short time in the office she and Virginia are completely reinventing our image with a new logo, new more stream lined patient intake forms and procedures and they have started on a new business model that they will be introducing to us soon.

Donations are coming in; Vintage on Hastings is providing a steady revenue stream and patients are being referred. I want to personally thank all our board members, staff, and volunteers for keeping Hospice alive while we worked through the challenges of these past two years. Our job is not finished yet, but you should be proud of all we have accomplished. I think we have done a great job in taking our lemons and turning them into lemonade.

Acting Board Chair
Donna Ireland



OUR SERVICES

The Residential Hospice:

Hospice North Hastings provides 24/7 end-of-life care to individuals and families from our surrounding areas during their final days. Families and caregivers are welcome and encouraged to participate in the end-of-life care of the patient.

The Home Visiting Program:

Hospice North Hastings provides care in the home for emotional, spiritual, and respite care. We understand how wonderful the comfort of your own home can be, and will provide the support needed to make your journey through your illness seamless.

The Medical Equipment Loan Cupboard:

There is medical equipment stored at Hospice North Hastings to be lent out to members of our community. The equipment includes, but is not limited to; commode chairs, raised toilet seats, bath seats/benches, bedrails, walkers, crutches, canes, wheelchairs, urinals, bedpans, sheepskins, and sanitary supplies.

The Lending Library:

Located in the Library Room at the Hospice House are many books on subjects that cover from early diagnosis to final care. Complimentary therapy information as well as information on coping with grief/bereavement is also available.

All are welcome, Monday to Friday 9-3, to browse through our library selection and there is no charge for borrowing any of the reading materials.

Vintage on Hastings:

We continue to own and operate Vintage on Hastings in the heart of Bancroft. All revenue made at Vintage goes directly back into the community.

Testimonial

"Hospice has been amazing to us. I would just like to say that they have went above and beyond every time I stop in. They have given me my left arm."

- Marlene



Stay tuned for new programs and services coming soon to Hospice North Hastings!



Vintage On Hastings

Hospice North Hastings proudly owns and operates the Vintage on Hastings Thrift Shop in the heart of downtown Bancroft. This thrift shop plays a vital role in our local community in which we serve. 100% of their proceeds go towards supporting our community members within our mission statement.

Looking to Volunteer?

Our Thrift Shop is open Monday to Saturday 10:00am-2:00pm. We have many different opportunities for you to get involved in. If you are interested in donating some of your time, please call Heather Brough at (613) 332-5643.

Looking to Donate?

We rely on our community members to bring in donations of new and used goods to keep our store shelves full. If you are looking to make a donation, please bring it to the back door of the store between our hours of operation. Most goods left after hours are found destroyed.

*"Alone we can do so little; together
we can do so much."*

- Helen Keller

Yes! I want to help the Hospice continue to provide end of life care.

Enclosed is my cheque made payable to Hospice North Hastings

I would like to contribute a donation of:

I prefer to use my:



\$30 \$50 \$75 \$100 \$200 Other: _____

Card No. _____

Name: _____

Expiry Date: _____ Amount: _____

Address: _____

Signature: _____

This donation is in memory of: _____

HOSPICE NORTH HASTINGS
Box 875, Bancroft, ON K0L 1C0

We thank you for your support!

Tax Receipts issued for donations \$10 and greater.

Charitable # 89267 1561